



Journeyman HVAC Technician **Job Description**

Coastal Heat Pumps is a family oriented, local HVAC company with a goal to lead the industry in providing the most comfortable indoor climate to every home in the communities we serve! We are looking for an experienced HVAC technician to join our team!

Job Overview

A Technician's main responsibility is to restore comfort in our customers homes by installing, diagnosing and repairing various HVAC equipment. Including but not limited to: HRV, Electric Furnace, Heat Pumps etc.

We educate our home owner/customer on the issues we see, present solutions and allow them to choose the resolution that best fits their needs.

Duties and Responsibilities

- Troubleshoot HVAC equipment, energy efficiency, and related problems
- Present findings and options as estimates to customers, providing advice as needed/requested
- Identify and suggest opportunities for quality and cost improvements
- Complete approved repairs, improvements, or installations within industry standard hours per repair pricing guide
- Complete warranty paperwork/digital forms as required by manufactures
- Collect for work performed
- Follow up through dispatching software for invoicing and future job needs
- Ensure complete customer satisfaction upon completion of work
- Clean equipment/work area
- Stay educated on updating technologies
- Keep assigned service vehicle organized clean and stocked
- Perform maintenance work when required
- Installation of HVAC equipment in alignment with the quoted plan.
- Other duties as needed



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Job Requirements

- Professional
- Valid driver's license
- Clean driving and criminal records as requested and bondable
- Ability to lift and carry compressors up to five ton capacity
- Ability to work with dispatch program
- Ability to troubleshoot and provide repairs at journeyman level
- Two or more years of experience as an HVAC installation, maintenance, or service technician
- Ability to follow controls/wiring schematic
- Ability to braze/solder/weld
- Standard technician tools
- Neat, clean appearance at all times

Pay & Other Benefits

Starting wage is as follows: with opportunity for raises, performance pay bonuses, and more.

- 1st year: \$23
- 2nd year: \$25
- 3rd year: \$31
- 4th year: \$35
- Red Seal: \$37
- Extended health benefits including vision, dental,
- RRSP Matching